



## Monthly Giving - Frequently Asked Questions

- When does my monthly gift occur?
  - Your gift will be charged to your card or withdrawn from your account on or near the first business day of every month.
  
- When does my monthly gift stop?
  - Your gift will occur every month until you ask us to stop or until there is a problem with the transaction.
  
- What do I do if my card is about to expire or I want to change my information?
  - We will send you a notice one month prior to the expiration date on your card, letting you know that it is about to expire. You can change or update your information at any time by calling 608-356-9462 ext. 807.
  
- What if I want to stop my monthly giving?
  - You may cancel your monthly giving at any time by calling 608-356-9462 ext. 807.
  
- Will you send me an acknowledgement for tax purposes every month?
  - We will send you a gift summary each January that you may use for your tax purposes.
  
- Does my monthly gift apply to my membership?
  - Your monthly gift applies to your International Crane Foundation membership. We will send you an updated membership card each January.
  
- What membership level will I be a part of?
  - You will receive a membership level according to the expected total of your monthly gifts over a 12 month period of time. For example, \$10 per month equals \$120 per year which would result in an Associate level membership.
  
- Is there a minimum monthly amount?
  - The minimum amount is \$5 per month.
  
- Is one type of recurring gift better than the other?
  - The International Crane Foundation is happy to accept either type of monthly gift. If you accrue points for using your credit card you may want to choose that type. If you don't want to have to update your card information with us when you receive an updated expiration date, then Automated Clearing House (ACH), or direct withdrawal, might be a better option for you.